

## MIRAGE BAY RESORT & AQUAPARK INFO SHEET

### GENERAL INFORMATION

HOTEL NAME & CATEGORY	MIRAGE BAY RESORT AND AQUAPARK 4* +
OPEN	1994
LATEST RENOVATION	Main Restaurant 2021
TYPE OF PENSION	ALL INCLUSIVE
RENOVATION	2019
ADDRESS	Sahl Hasheesh road, Hurghada, Red Sea, Egypt
TELEPHONE/FAX	002 0653460001 / 002 065 3460007
E-MAIL	<a href="mailto:info@mirage-bay.com">info@mirage-bay.com</a>
WEBSITE	<a href="http://mirage-bay.com">http://mirage-bay.com</a>
DESTINATION FROM AIRPORT	15km
1 <sup>ST</sup> OR 2 <sup>ND</sup> LINE FROM THE SEA	1 <sup>ST</sup> LINE

### HOTEL SERVICES & FACILITIES

<b>ROOM SERVICE</b>	N/A
<b>CONCIERGE</b>	YES, 24 HOURS SERVICE
<b>LAUNDRY</b>	YES (EXTRA CHARGE)
<b>WI-FI CONNECTION</b>	FREE <b>IN Lobby &amp; Terrace</b>
<b>LIMOUSINE SERVICE</b>	YES (EXTRA CHARGE)
<b>BEAUTY SALON</b>	YES (EXTRA CHARGE)
<b>CLINIC</b>	YES (EXTRA CHARGE)
<b>BABY SITTING SERVICE</b>	N/A
<b>PHARMACY, SUPERMARKET</b>	YES (EXTRA CHARGE)
<b>LANGUAGES</b>	ENGLISH, GERMAN, RUSSIAN, ARABIC
<b>PARKING</b>	FREE
<b>ACCEPTED CREDIT CARDS</b>	VISA, MASTERCARD
<b>ACCEPTED CURRENCIES</b>	DOLLAR, EURO, EGYPTIAN POUND
<b>BANK</b>	Closely nearby

**Total avillable Rooms for Rent 470**

TYPE OF THE BULIDING	HOW MANY BUILDINGS	HOW MANY FLOORS	ELEVATOR
MAIN BUILDING	no	3	NO
ANNEX BUILDING	4	3	NO

TYPE OF THE ROOMS	NUMBER OF THE ROOMS	%	SIZE IN M2
STANDARD ROOMS GV	403	61%	35
STANDARD ROOMS PV	18	3%	36
STANDARD ROOMS Aquapark View	21	3%	37
family room	28	4%	65
<b>AVAILABLE VIEW: POOL - 7%, GARDEN - 93%</b>			

### STANDARD ROOMS SPECIFICATIONS (DZT, DZG) & D1G

MAXIMUM CAPACITY	2 ADULTS +2 CHILD OR 3 ADULTS
BALCONY OR TERRACE	BOTH AVAILABLE
LIVING ROOM	NO
BED ROOM	YES - 1

BATHROOM	YES - 1
AIR CONDITION	COLD
WI-FI CONNECTION	NOT AVAILABLE
MINI BAR	Water bottles only
SAFE BOX	in Reception
SATELLITE TV	YES
TELEPHONE	yes
FLOOR SURFACE	CERAMIC TILES
BABY COT	FREE, UPON REQUEST
CLEANING	DAILY
CHANGE LINEN	DAILY
HAIR DRYER	YES
ACCOMMODATION WITH PETS	NOT ALLOWED

Family ROOMS SPECIFICATIONS	
MAXIMUM CAPACITY	2+2 OR 2+3
TERRACE	YES
LIVING ROOM	no
BED ROOM	YES - 1
BATHROOM	YES - 1
KITCHENETTE	n/a
WI-FI CONNECTION	NOT AVAILABLE
MINI BAR	water only
SAFE BOX	in reception
SATELLITE TV	YES
TELEPHONE	yes
FLOOR SURFACE	CERAMIC TILES
BABY COT	FREE, UPON REQUEST
CLEANING	DAILY
CHANGE LINEN	DAILY
HAIR DRYER	YES
ACCOMMODATION WITH PETS	NOT ALLOWED

### F&B SERVICES

RESTAURANTS				
NAME	LOCATION	WORKING HOURS	SPECIFICATION	CONDITIONS
KARNAK - Main Restaurant	Near main swim.pool and Salsa Bar	Breakfast - 07:00-10:00 Lunch - 13.00 -15:00 Dinner - 19.00 -21:30 Late Dinner - 22:30-00:00	International	ALL Inclusive Open buffet
International Restaurant	Near food court	Dinner - 18:30-20:30	Italian	A la Carte, reservation required
EL PRINCE OMAR	Next to Karnak Restaurant	Dinner - 18:30-20:30	Oriental	ALL Inclusive. Salads and Desserts Buffet + main dish (varied daily)
FOOD COURT	Beach area	snacks (6 stations with different items) 12:00-16:00	International	ALL Inclusive
Ice Cream from 15:00-17:00 in front of Beach Bar				
Restaurants working schedule (open or close) is subject of the hotel occupancy				

Working hours of the restaurants can be changed according to the season

**BARS**

NAME	LOCATION	WORKING HOURS	SPECIFICATION	DRINKS
LOBBY BAR	Outdoor, Lobby area	24 hours	Self service + order ALL Inclusive	Coffee, tea, soft drinks, local Alcohol drinks from 10:00 am till 23:00
SALSA BAR	Next to Karnak Restaurant, near main swim.pool	From 15:00 till 23:00	Self service + order ALL Inclusive	Cocktails & cold drinks
AQUA BAR	Aqua Park area	From 10:00 till 12.00 & 15:00 till 17:00	Self service + order ALL Inclusive	Soft and alcoholic drinks, tea & coffee, juice dispenser
Beach Bar	Beach area	From 10:00 till 17:00	Self Service ALL Inclusive	

Working hours of the bars can be changed according to the season

**FOOD & BEVERAGE CONCEPT**

VALIDITY OF THE CONCEPT	10:00 am till; 00:00
LOCAL DRINKS	INCLUDED: TEA, COFFEE, SOFT DRINKS, JUICES, ALCOHOLIC DRINKS & COCKTAILS
IMPORTED DRINKS	NOT INCLUDED
MINI BAR	INCLUDED, REFILLED DAILY (water)

THE LOCAL ALCOHOLIC DRINKS ARE SERVED FROM 10:00 TILL MIDNIGHT

**BEACH, SWIM.POOLS, AQUA PARK**

NAME	LOCATION	CONDITIONS	SLIDES
Beach	In front of the main swim.pool	sandy	no
Main Swimming pool	Near Salsa Bar and Karnak Restaurant	not heated	no
Aqua Park pool	In Aqua Park area	heated in winter	yes
Kids Aqua Park pool	In Aqua Park area	heated in winter	yes
Tango Swimming Pool	Within Some Standard Rooms Premise	not heated	Yes
Andalus pool	in Andalus area, near Reception	not heated	no

**BEACH & POOLS FACILITIES**

UMBRELLAS	FREE
MATRESSES	FREE
TOWELS	FREE
SUN DECK	FREE
MARINA	YES (BEACH)
WINDBREAKS	YES, FREE (BEACH)
CORALS	YES (BEACH)

**RECREATION FACILITIES & ACTIVITIES**

**LEISURE, ENTERTAINMENT, KIDS ACTIVITIES AND FACILITIES**

AQUA PARK	FREE
WATER & BEACH CENTER	YES (EXTRA CHARGE)
DIVING CENTER	YES (EXTRA CHARGE)

<b>ANIMATION</b>	FREE, DAILY ACTIVITIES, EVENING PROGRAMS
<b>BEACH VOLLEYBALL</b>	FREE
<b>AEROBICS</b>	FREE
<b>GYM</b>	FREE
<b>SPA</b>	YES (EXTRA CHARGE)
<b>TENNIS COURTS</b>	FREE
<b>EVENING ENTERTAINMENT</b>	DAILY, FREE: LIVE MUSIC, ORIENTAL SHOWS, ANIMATION SHOWS
<b>KIDS BUFFET</b>	FREE, AT THE MAIN RESTAURANT
<b>KIDS DISCO</b>	DAILY, FREE
<b>BABY CHAIRS</b>	FREE
<b>KIDS CLUB</b>	FREE, from 10:30 till 12:00 and from 15:00 till 17:00

<b>MEETING ROOMS</b>	
<b>MEETING ROOM (Our Theater)</b>	A- FITS UP TO 400 PEARSONS THEATHER STYLE
<b>AMPHITHEATER</b>	A- FITS UP TO 400 PEARSONS



